



Southern Regional Health Authority

Compassion | Accountability | Respect | Efficiency

3 Brumalia Road, Mandeville, Manchester, Jamaica WI

Tel: (876) 625-0612-3 / 962-9491 / 962-8232 | Fax: (876) 962-8233

Website: www.srha.gov.jm



Mandeville Regional Hospital
32 Hargreaves Avenue
Mandeville
Ph: 962-2067/2744/1094
Fax: 625-8493

May Pen Hospital
1 Muirhead Avenue
May Pen
Ph: 986-2528/7708/6938
Fax: 986-2650

Black River Hospital
45 High Street
Black River
Ph: 965-2224/2212
634-3700
Fax: 965-9294

Percy Junior Hospital
Spalding P.O.
Clarendon
Ph: 964-1181/2222/2322
Fax: 964-1548

Lionel Town Hospital
Bustamante Drive
Vere, Clarendon
Ph: 986-3226
Fax: 986-3373

Chapelton Hospital
Chapelton P.O.
Clarendon
Ph: 987-2215

Manchester Health Dept.
Race Course Rd.
Mandeville
Ph: 962-2288/7033
625-3433
Fax: 962-2171

Clarendon Health Dept.
1 Muirhead Avenue
May Pen
Ph: 986-4548/7869
Fax: 986-9713

St. Elizabeth Health Dept
High Street
Black River
Ph: 965-9174-5
Fax: 965-2701

STATEMENT

December 8, 2018
FOR IMMEDIATE RELEASE:

The Editor, Sir:

Re the "Letter of the Day" - "Mandeville Hospital Run Down to a Wreck", published Friday, December 7, 2018.

The Southern Regional Health Authority (SRHA) thanks the writer, Mr. Byron Wilson for his observation and regrets the negative experience he had at the Mandeville Regional Hospital (MRH).

The MRH continues to strive for excellence but respectfully disagrees with the headline of the story. With an estimated 35,000 persons accessing inpatient and outpatient services at the MRH monthly; and an average 4,500 persons visiting the Accident and Emergency Department (A&E) each month, the medical and administrative staff must be commended.

While the hospital tries its best to follow and maintain its cleaning schedule, there are some persons who contribute to the problem, and we encourage them to take better care of the facilities. The bathrooms in the A&E department are refreshed every hour and there is an assigned employee responsible for the general cleaning of the area.

Regarding his observation: "15 patients, most with drip apparatus attached with nothing coming, because they were empty and appeared to have blood on the reverse," there are situations where persons with empty drip bags wait for review after completing initial treatment. Once, turned off, there is no threat to the patients' well-being.

The SRHA has been consistently trying to improve customer care through training but recognises that there are still instances where it does not meet the public's expectations. We welcome the public's comments to help us improve and urge visitors and patients to direct their complaints to Complaints Officer, Mrs. Beverly White, email: beverly.white@srha.gov.jm, tele: 876-793-6495.

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Chairman: Wayne Chen; Vice Chairman: Michael Stern **Board Members:** Marcus Greenwood, Krishan James, Stafford Haughton, Lorraine Green Mason, Lennox Powell, Dr Lloyd Reynolds, Winston Maragh, Dr St Aubyn Bartlett, Dr Lundie Richards, **Directors: Regional Director and Secretary:** Michael Bent; **Regional Technical Director (Ag.):** Dr Vitillius Holder; **CEO Mandeville Regional Hospital:** Alwyn Miller; **SMO, Mandeville Regional Hospital:** Dr Everton McIntosh



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